

BIICTM

NETWORKS

NOT YOUR
TYPICAL

IT

SERVICE
PROVIDER



MANAGED SERVICES PARTNER

BIG Networks is not your typical IT service provider. We're low on fluff and hell bent on doing awesome work for our customers. Being the go-to crew for technology totally fires us up!

IT HELP DESK SUPPORT

No Band-Aid repairs will put your IT issues on the back burner. Our certified technicians are here to provide superior customer service and IT support so you can get back to business. We're ready to dig in, find the right solution, and put a stop to your burning IT issues!

- ✓ Microsoft and Apple desktop operating systems
- ✓ Virtual Desktop Infrastructure (VDI)
- ✓ Virus and malware infections
- ✓ Desktop performance problems
- ✓ E-mail applications and browsers
- ✓ Microsoft Office applications
- ✓ Hardware and network troubleshooting
- ✓ Printer installation and support
- ✓ Mobile phones and tablets
- ✓ User administration support





WE ARE THE BIG EASY BUTTON!

There are NO hidden fees or costly agendas here. Our goal is to make it “easy” for you to choose BIG Networks by offering customized solutions that fit your business & your budget. We understand there is no new money just waiting to be spent on technology. We get IT. Discover the BIG difference between “us” and the “other” guys.

- ✓ Network Monitoring & IT Support
- ✓ Network Security
- ✓ Storage/Backup/Disaster Recovery
- ✓ Business IT Consulting
- ✓ Hosted Email Exchange Services
- ✓ Redundant Internet Management
- ✓ System Integration
- ✓ Virtualization
- ✓ On-Site Emergency Response

WHY PARTNER WITH BIG NETWORKS?

Simple. We cater solutions to your needs. We know what works, what doesn't, and what is just a complete waste of money. You can trust that we'll cut through the nonsense and get to the core of solving your IT issues. When we recommend a solution it's not because it's the most profitable, it's because it's the best solution for your business. We have proven our methodology to our customers over and over again. This is the single biggest reason why customers continue to use our managed IT services.

BIG Networks offers a high-quality alternative to maintaining an in-house IT staff. We'll handle all your day-to-day business technology needs for a flat monthly rate. No surprise invoices or unexpected hourly rate billing. We provide all the support maintenance your network needs to run smoothly - like remote monitoring, anti-virus, anti-malware and patch management. We're the BIG experts with servers, cloud services, firewalls and all that other stuff filling up your server room.

We pride ourselves in super-serving our handful of carefully selected, very important customers. We may be small in numbers, but not in the level of service and commitment we pledge.



RELAX! YOU ARE NOT ALONE.

We've all been there. All of a sudden one of the computers stops working. It's the most important computer in the entire office. What are you going to do? Stop everything and go home for the day, right? Wrong. Don't let IT stop your workflow.

There's no question that IT has become business critical—it's as important as the lights and telephones. That's why it's so important to have an IT partner that can handle all of your technology needs right at your fingertips. If you are currently operating under a "Break/Fix it" model the concept of a managed IT partnership may seem skeptical. You have questions. We get IT. Managing and troubleshooting desktops, networks, servers, and IT security is not your core business. If you're just winging it, you're not alone.

With BIG Networks our relationship is a true partnership, where we'll work closely to understand your business and its technology needs. We won't set unreal expectations. Networks and equipment will go down from time-to-time; IT will break. That's where our Managed Services partnership comes in; offering trust, reliability and the peace of mind knowing your system is running smoothly at a fraction of your current cost.

BIGTM
NETWORKS



THE POWER TO
PARTNER
IS
CLOSER
THAN YOU THINK

Before we started offering managed services, we did our homework. Just like you are now. We surveyed the IT market, listened to the bunk, nodded our heads and [like you] fought the urge to roll our eyes. Afterwards, a strange thing happened, we quickly discovered a lot of the same stories were being told. At BIG Networks, Managed Services is not simply a marketing ploy to move more equipment and tie you into a long binding contract. That's not how we do business. We analyze solutions to their technical core and ask the most important question, "Does this technology benefit our customer?"

Trust BIG Networks to reduce costs, improve productivity and minimize unnecessary downtime. Are you ready to discover the BIG difference between "us" and the "other" guys?

2638 S. Sherwood Forest Blvd.
Suite 222
Baton Rouge, LA 70816
Phone: 225.361.8420
BIGnetworks.com